

CAT-1A — BUSINESS ETIQUETTE

About This Course

Transfer: CSU

1.00 units

Prerequisite: None

Description: Practical human relations skills with a primary emphasis on soft skills and expected workplace behaviors. Includes the essentials of appropriate and professional business communications and protocols using email, text, phone, portable devices, video and teleconferencing, and social media in the workplace. 18 hours lecture. (Letter grade, or Pass/No Pass option.)